

Managed IT Services

BizGuard Managed Services



What if you had a whole IT department available 24/7/365 who could see problems coming before they happen?

Be Prepared — your budget will thank you.

Network equipment fails, servers go down, virus protection and software needs maintenance.

You can't stop the inevitable from affecting your network, but you *can* stop its effect on your business.

Our *BizGuard Managed Services* plans bring the power of complete network monitoring, regular preventative service at discount, and technical expertise to help keep the unplanned within budget, and out of your way.



Burgess Computer
One call • One team

Dedicated Expert Support

Our commitment to customer support sets us apart. Our resources work to deliver the highest level of service and support possible.

We Learn Everything About You

We analyze and document your network, understand your business, and work with you to discover where your IT operations could work faster, better, and more affordably.

Plans to Fit Your Business and Budget

Our Silver, Gold, Platinum, and FLEX plans each offer monitoring, helpdesk and technical services, labor discounts, planning and analysis services, and excellent response times.

Complete Monitoring & Maintenance

After designing a custom support plan, we install software to monitor all computers, servers, network devices for issues. Plans include pre-scheduled onsite/remote maintenance, updates and patches, support incidents, and other labor needs within your plan.

Available After-Hours Support, and 24/7 Emergency Response

Have peace of mind that, if you need us, we can help any time of day. After-hour rates vary by plan.

Easy-to-Manage Monthly Payment

Your IT needs can fluctuate from month-to-month, but your payment doesn't have to. Budget-friendly payment options help you focus on your business, not your IT.

Why Manage IT?

Technology breaks. What happens to your business and employees when it does?

- **Call the HelpDesk**, instead of trying to fix it yourself for hours.
- **Ask our Experts** about cloud services, virtualization, VOIP and other technologies with which your staff may not be familiar.
- **Catch the failing backup drive**, before you need the valuable proposal that's gone.
- **Find the PC where virus protection has stopped working**, before something else does.
- **Relax on Friday night, knowing there's someone to call**, should business-critical equipment fail Saturday.

